

**U.S. Water**<sup>®</sup>  
Services Corporation



A Leading Provider of  
**WATER AND  
WASTEWATER  
SERVICES**





# U.S. WATER

## A Leading Provider of Water and Wastewater Services

U.S. Water collaborates with clients across the United States, offering cutting-edge solutions for clean water and wastewater treatment. Our primary focus lies in operations and maintenance (O&M) services, and we possess extensive expertise in the full range of water and wastewater treatment technologies presently used in the industry. Established in 2003, our company is employee-owned

and renowned for delivering high-quality operations, ensuring compliance, prioritizing safety, and providing inventive solutions to operational challenges. With our ongoing growth, we currently serve clients nationwide, supported by a dedicated management team comprised of experienced industry professionals who actively contribute to the success of each project.



## Services

We provide water and wastewater services spanning the full project lifecycle for drinking water production, wastewater treatment and monitoring, and customer service.

Operations & maintenance (O&M)	Maintenance, rehabilitation, and construction
Utility management	Lift station rehabilitation
Process optimization	Facility commissioning/start-up
Technical support and troubleshooting	Compliance and laboratory management
Design-Build-Operate (DBO)	Customer services and billing
Engineering and consulting	Emergency response and temporary operations relief



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## Clients

Corporations	Department of Corrections	Department of Transportation	Industrial Facilities	Investor-Owned Utilities (IOUs)
Private Community Systems	School Boards	State, County and Local Governments	Utility Districts	



# About U.S. Water

Staff of more than 800 water and wastewater professionals

Employee-owned and serving clients nationwide since 2003

Operating more than 1,000 water and wastewater facilities, both public and industrial

Serving a variety of industries, including municipal, industrial, public-private partnerships (P3), and more

A culture focused on health & safety, innovation, and data-driven efficiencies

Large fleet inventory of specialized utility-related equipment



## What makes us different?



### EMPLOYEE-OWNED

Internally driven culture of long-term value creation to clients, avoiding external private equity agenda or influences



### IMMEDIATE ACCOUNTABILITY

Customers have a direct line to company leadership enabling immediate decision and response to critical issues



### CONTRACTING FLEXIBILITY

Wide range of contracting and delivery approaches and nimble management team delivering flexible and innovative solutions



### IDEAL SIZE COMPANY

Large enough to provide highest level of utility expertise; small enough to commit continuous involvement of leadership



### UNMATCHED COMPLIANCE RECORD

Trusted by regulatory agencies because of our historical environmental and contractual compliance record (>99.98% compliant with all KPIs)



### SUPERIOR INTELLECTUAL PROPERTY AND DATA-DRIVEN SOLUTIONS

Our Process Control & Monitoring (PC&M<sup>SM</sup>) system is the best customer-friendly tool in the industry to monitor asset performance



### INDUSTRY-EXPERIENCED MANAGEMENT TEAM

Proactively anticipating the needs and challenges facing our clients





# Specialties

## Public Utilities

U.S. Water serves utility systems nationwide in a multitude of roles within the water and wastewater arena – from managing operations and compliance, to protecting public health and financial assets.

To our clients, we are more than just a water and wastewater service provider. We're an engineering firm, a consulting group, a customer service resource, a treatment facility specialist, and an O&M partner.

### Systems our operations team focuses on include:

- Treatment/pretreatment plants
- Collection and distribution
- Storm water management
- Pump and lift stations

### We specialize in the services needed by our clients:

- Repair & replacement (R&R)
- Ongoing maintenance
- Capital improvements
- Community engagement
- Customer service and billing
- Disaster and emergency response
- Industrial pretreatment programs (IPP)



## Industrial

U.S. Water's industrial group employs a unique approach to operations projects that provides a structure for short- and long-term operational efficiencies, and focuses on providing excellent service to a wide range of industrial and private sector industries.

### The industrial team consists of:

- Well-trained operators licensed in multiple states and disciplines
- Technical support group composed of industry subject matter experts

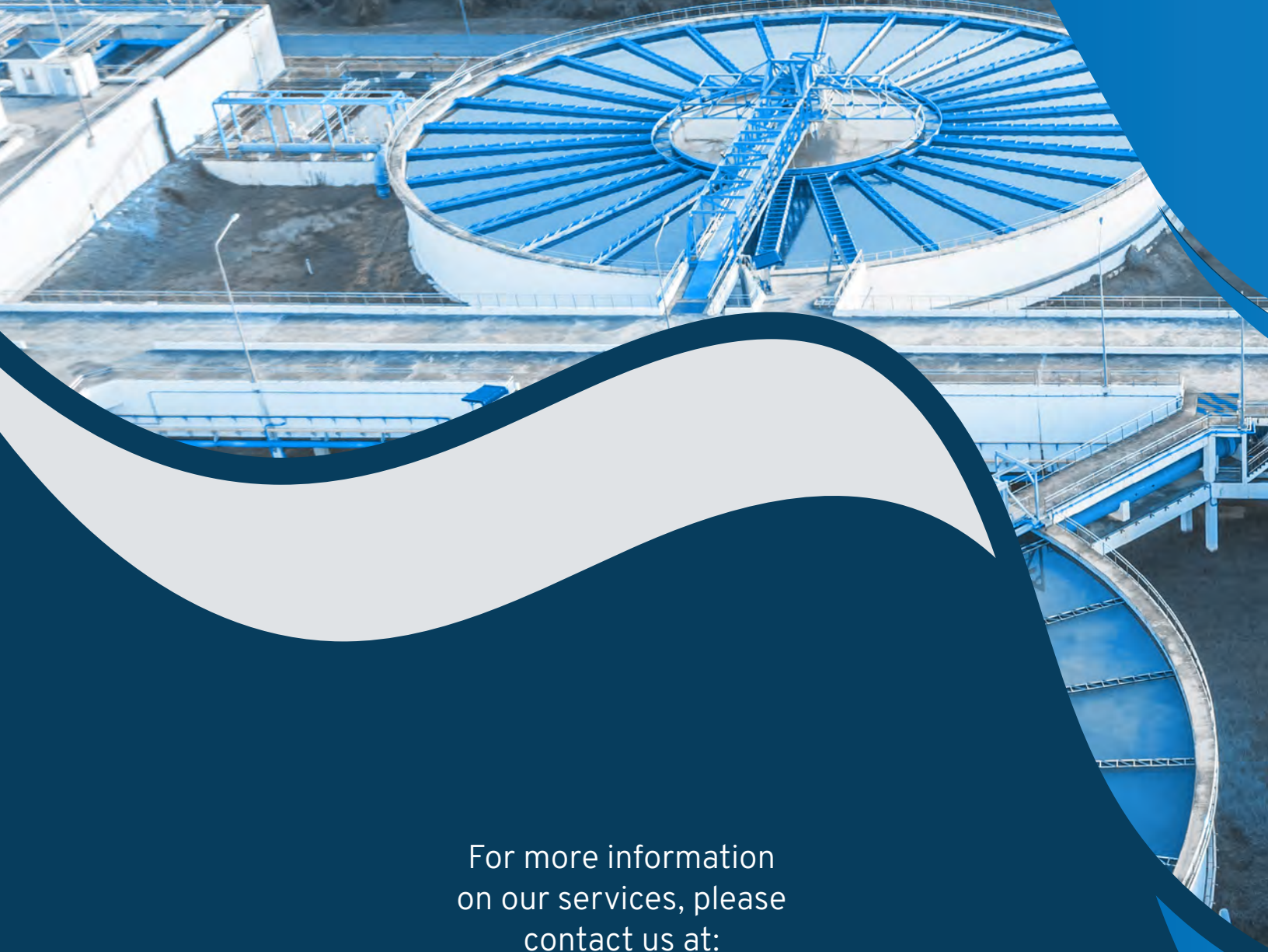
- Expert-level industrial treatment plant operators
- Superintendents available 24/7 to assist on-site operations teams with training, process control support, O&M manual preparation, and preventative maintenance plans
- In-house, skilled maintenance technicians who support operations; provide easy access to engineering support; self-perform and troubleshoot mechanical, electrical, and controls issues; and complete corrective repairs and/or upgrades specifically for industrial treatment systems

## Process Control & Monitoring (PC&M<sup>SM</sup>) System



U.S. Water is continuously improving performance and increasing efficiency for clients through use of innovative tools. Our Process Control & Monitoring (PC&M<sup>SM</sup>) System is a proprietary web-based system that is used to collect, monitor, and display critical operating parameters tailored to a specific treatment system and provide instantaneous feedback and customized reports to support regulatory reporting needs. PC&M<sup>SM</sup> reduces labor and increases efficiency and reliability of assets.





For more information  
on our services, please  
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